

26 September 2014

**Dear Participant** 

## emsTradepoint Order Alert Service

To facilitate efficient trade in a slow market environment, emsTradepoint has been alerting Participants to new orders that create or narrow spreads for the NGP:FR natural gas product.

Going forward, these communications will be formalised into the **emsTradepoint Order Alert** service. This service allows traders to anonymously alert the market of their orders on the emsTradepoint Exchange Platform. Traders who subscribe to this service will then receive an email with information on the order(s).

The procedure for requesting an Order Alert is as follows:

Call emsTradepoint Support Desk on (04) 590 6692 and give the details of your order. The Support Desk then will release a standardised Order Alert via E-Mail to all trading participants who registered to this service. The Order Alert should arrive, at latest, 15 minutes after the call. Submissions may also be made via email (supportdesk@emstradepoint.co.nz).

Traders who wish to sign up to the Order Alert service need to send an email to emsTradepoint Support Desk (<u>supportdesk@emstradepoint.co.nz</u>). Alternatively, you can follow emsTradepoint's Twitter account (<u>https://twitter.com/emsTradepoint</u>).

The Support Desk will no longer be raising Order Alerts to the market for new orders without first being requested to do so by a trader.

Yours sincerely

emsTradepoint Support Desk

ddi +64 4 590 6692 | supportdesk@emstradepoint.co.nz